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# Notify users on system-related issues Weight 1

Linux Professional Institute Certification — 102

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#### 1 Context

Outline

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2. Objective 1.108.5

### **Topic 108 Documentation [8]**

- **1.108.1** Use and Manage Local System Documentation [4]
- **1.108.2** Find Linux Documentation on the Internet [3]
- 1.108.5 Notify Users on System Related Issues [1]

# 2 Objective

#### **Description of Objective**

Candidates should be able to notify the users about current issues related to the system. This objective includes automating the communication process, e.g. through logon messages.

#### Key files, terms, and utilities include:

```
/etc/issue —
```

/etc/issue.net — File containing message displayed when users log in via telnet
 (which should be never! :-)

/etc/motd — Message of the day file: displayed when log in via ssh or the console

## 3 /etc/issue

### Customize the Local Login screen with /etc/issue

• The login screen for Fedora Core 4 looks like this:

```
Fedora Core release 4 (Stentz)
Kernel 2.6.13-1.1526_FC4smp on an i686
login:
```

- The getty process spawned by init presents the contents of the file /etc/issue and provides a login: prompt for the user.
- The file /etc/issue

```
$ cat /etc/issue ←
Fedora Core release 4 (Stentz)
Kernel \r on an \m
```

MOTD (5)

Manpage for issue

#### man issue

ISSUE (5) Linux Programmer's Manual ISSUE (5) NAME issue - pre-login message and identification file DESCRIPTION The file /etc/issue is a text file which contains a message or system identification to be printed before the login prompt. It may contain various @char and \char sequences, if supported by mingetty(1). FILES /etc/issue SEE ALSO mingetty(1), motd(5) Linux 1993-07-24 ISSUE (5)

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#### getty strings you can use in issue

#### man getty—embedded in the /etc/issue

- insert current day (localtime),
- insert line on which mingetty is running,
- inserts machine architecture (uname -m),
- inserts machine's network node hostname (uname -n),
- inserts domain name,
- inserts operating system release (uname -r),
- insert current time (localtime),
- inserts operating system name,
- insert the number of current users logged in
- inserts "1 user" or " $\langle n \rangle$  users", where  $\langle n \rangle$  is the number of users logged in
- inserts operating system version (uname -v).

# telnet and issue.net

Telnet uses /etc/issue.net

The following sequences are supported by telnetd:

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응 ] show the current tty %h, %n show the system node name (FQDN) show the name of the NIS domain show the current time and date show the name of the operating system %S %m show the machine (hardware) type %r show the operating system release show the operating system version 용V display a single '%' character

# Message of the Day: motd

#### Message of the Day - motd

- Contents of /etc/issue is displayed.
- getty displays the login prompt.
- /bin/login handles the login process.
  - User is authorized.
  - Contents of /etc/motd is displayed.
  - The login shell is executed.

# 5.1 Manpage for motd

### Manpage for motd

MOTD (5) Linux Programmer's Manual

NAME

motd - message of the day

#### DESCRIPTION

The contents of /etc/motd are displayed by login(1) after a successful login but just before it executes the login shell.

The abbreviation "motd" stands for "message of the day", and this file has been traditionally used for exactly that (it requires much less disk space than mail to all users).

```
FILES /etc/motd

SEE ALSO login(1), issue(5)

Linux 1992-12-29 MOTD(5)
```

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#### 5.2 motd in action

#### motd

```
$ cat /etc/motd ←
G'day! :-)
$ exit ←
```

```
Red Hat Linux release 9 (Shrike)
Kernel 2.4.20-8 on an i686

marsbar login: geoffrey
Password:
Last login: Wed Sep 10 22:23:15 on tty2
G'day! :-)
You have new mail.
$
```

#### It also works with ssh

```
$ ssh nicku.org ←
Last login: Thu Oct 27 10:51:21 2005 from nicku.org
G'day! :-)
$ cat /etc/motd ←
G'day! :-)
$
```

# 6 Ways of notifying users

**Notify Users of System Related Issues** 

Login Screen /etc/issue

Telnet Login Screen /etc/issue.net

Login message /etc/motd

wall Message to all terminals

talk Split screen message

Email Users list

Phone They have a phone

Visit They have an office

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